

The network card cannot be found after the optical module is plugged in

The first thing you should do is re-plug the optical module into the switch slot and make sure it is firmly inserted. If the problem persists, please check the compatibility of the optical module ...

Network cards with SFP ports cannot be connected to the network without the use of a Direct Attachment Cable (DAC) or an SFP module. The difference is that DAC cables come for SFP port ...

Based on typical issues encountered with optical modules in daily switch applications, this document summarizes basic troubleshooting steps for resolving common faults:

Check whether the transmit optical power and receive optical power of the optical module are within the normal range. If the transmit optical power is beyond the normal range, replace the ...

Experiencing SFP compatibility issues? Discover 5 essential troubleshooting tips to diagnose and resolve common problems for seamless network performance. Read more on the Excentis blog!

Have you ever experienced an unexpected network outage due to the failure of an SFP/SFP+ optical transceiver?

Replace the SFP module with a known good SFP module if available. Try installing it in another SFP port if available to see if the problem persists or goes away.

This article is intended to provide a basic understanding and layer 1 troubleshooting steps in the event the case links do not come ON-LINE while using small form-factor pluggable (SFP) modules.

Learn how to troubleshoot common SFP module issues including physical faults, hardware damage, compatibility, and configuration errors. This guide provides step-by-step solutions to maintain ...

If the Tx port of the SFP module does not emit a red laser when plugged into the SFP slot, the SFP module or the SFP slot may be defective. It is advised to change to another SFP ...



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